**S23B13/002 ADEMBA GUEDHE GEORGE**

**Carpooling Project Explanation**

**Project name: Kamunye**

The carpooling project is a system designed to facilitate ride-sharing between individuals who are traveling in the same direction. It connects drivers offering rides with riders seeking transportation, allowing them to share the journey, and reduce costs.

**Project Overview**

The carpooling platform serves as an intermediary, providing a digital marketplace where drivers can offer available seats in their vehicles for a particular route, and riders can find and book those seats. The system enables users to create profiles, search for rides, offer rides, and handle transactions securely.

The carpooling system comprises several key components that allow users to interact efficiently, with features like payment integration, review systems, and administrative controls.

**Key Functional Components of the Carpooling Project**

1. **User Management**: The system supports two types of users:
   * **Drivers**: People offering rides. They can create profiles, enter vehicle information, and specify available seats and routes.
   * **Riders**: People looking for rides. They can search for available rides based on their destination and make a request to join a ride.

Both types of users must create an account by registering with their basic information (name, email, etc.), and they can log in to access the system’s features.

1. **Ride Search and Offer**:
   * **Riders**: Riders can search for available rides by specifying their location, destination, and desired time. The system then lists available rides that match their search criteria.
   * **Drivers**: Drivers can offer rides by entering details like the route, time of departure, number of available seats, and the cost per passenger.
2. **Ride Booking and Requests**:
   * **Riders** can request to join a ride. This triggers a notification to the driver offering the ride.
   * **Drivers** can accept or decline these ride requests based on seat availability and preferences.
3. **Payment System**:
   * Once a ride is confirmed, **riders** can make payments through an integrated payment system. The system supports various payment methods (e.g., MTN/ Airtel mobile, money, digital wallets, etc.).
   * The system also handles refunds or cancellations, where applicable, ensuring secure and transparent financial transactions.
4. **Review and Rating System**: After a ride is completed, both riders and drivers can leave feedback on each other. The review system helps maintain trust and accountability in the platform, as new users can check the ratings before choosing a driver or rider.
5. **Admin Controls**: The system includes an administrative interface for managing the platform. Administrators can:
   * Approve or reject driver registrations (e.g., verifying driver’s licenses and vehicle information).
   * Handle user complaints or disputes between drivers and riders.
   * Manage system updates, user data, and operational issues.

**Workflow Example**

1. **Registration**: A new user (either a rider or a driver) registers on the platform by providing basic personal details.
2. **Ride Offer/Request**:
   * A driver who is planning a trip creates a ride offer, specifying the departure time, route, and cost.
   * A rider searching for transportation finds a relevant ride offer by using the search feature, then sends a ride request to the driver.
3. **Request Handling**:
   * The driver receives the request and decides whether to accept or decline it. If the request is accepted, the rider is notified and can proceed with payment.
4. **Payment and Confirmation**: The rider makes a payment through the platform, and the system confirms the booking, providing both the rider and driver with trip details (e.g., meeting point, time).
5. **Ride Completion**: After the ride is completed, both the driver and rider have the opportunity to rate each other and leave feedback.

**Example Scenarios**

1. **John (Driver)**: John is driving from Kampala to Mukono and has 2 available seats. He offers a ride through the system, specifying the departure time and a price of shs 8,000 per passenger. Mary and Ken, who are looking for a ride on the same route, find John's offer through a search. Both request to join, and John accepts their requests. Mary and Ken make their payments, and the trip is successfully completed. After the trip, all parties leave positive feedback for one another.
2. **Jane (Rider)**: Jane frequently travels to work but does not own a car. She uses the carpooling system to find rides. She searches for a ride, finds an available offer from a driver going in the same direction, requests the ride, and makes the payment through the system.

**Link to diagrams**

<https://github.com/GeorgeAdemba/SAD-Repo.git>

Diagrams are below

